



Universidade do Minho

Serviços Académicos

Mission

The Academic Services constitute a service unit whose objective is the administrative management of the school processes of the students from University of Minho, also assuring the attendance to students, teaching staff and the general public.

Values

Customer Orientation
Reliance
Communication and Information
Cooperation
Respect for People and the Environment
Innovation
Excellence

Vision

To be a Service of added value for the institutional strategy recognized by its excellence.

Policy

In response to the commitments defined and assumed in the establishment of its mission, and oriented by the values that guide its activity, the Academic Services of the University of Minho intend to:

Position itself at the level of **excellence** among the Academic Services of Higher Education Institutions, distinguishing itself by the **administrative effectiveness**, of **communication and information** of its stakeholders, by the **efficient management of its budgetary, technological, human and organizational resources**, by a **consensual culture of social and environmental sustainability**, for its commitment to the **continuous improvement** of the organization and the rigorous **fulfillment of specified and legal requirements**.