



# Welcome!







## Support to Education Activities Services - **USAAE**

general services of support to teaching

## Information Systems and Communications Services - **USSIC**

development, exploitation, and coordination of the Information Systems, data and voice architecture



**Support Education Activities Services** is an Unit that supplies general services of support to teaching and learning.

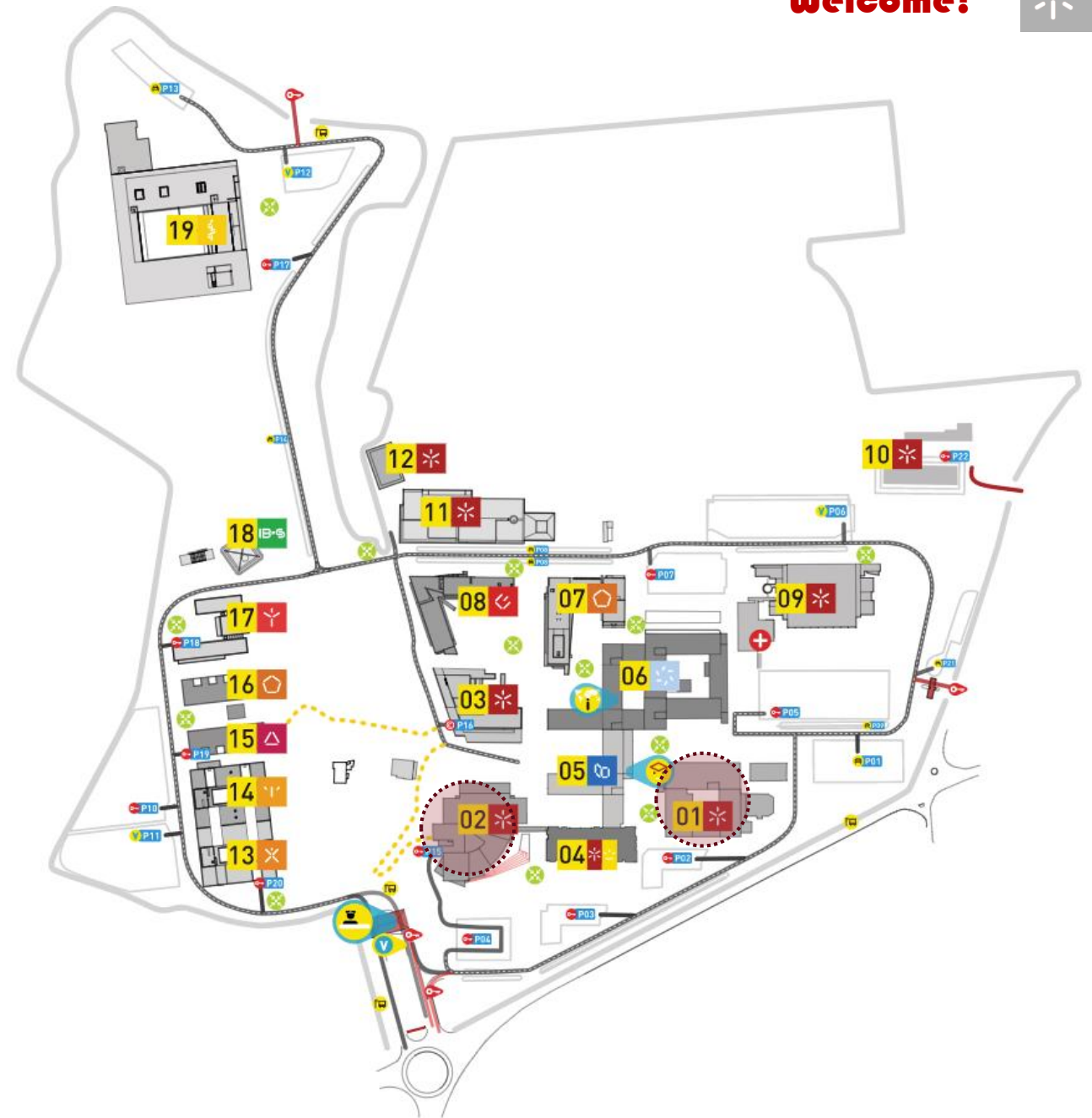
- Arqus Student Agora
- e-Learning platform support
- e-Learning programs
- Computer laboratories
- Classroom and timetables management
- Pedagogical training of teachers
- Support to people with disabilities or special needs

suporte@usaae.uminho.pt



**USSAE** has facilities in both Campi of the University, in Gualtar (Braga) and in Azurém (Guimarães).

In the Campus of **Gualtar** located in Building 2 (CP2) and Building 1 (CP1).

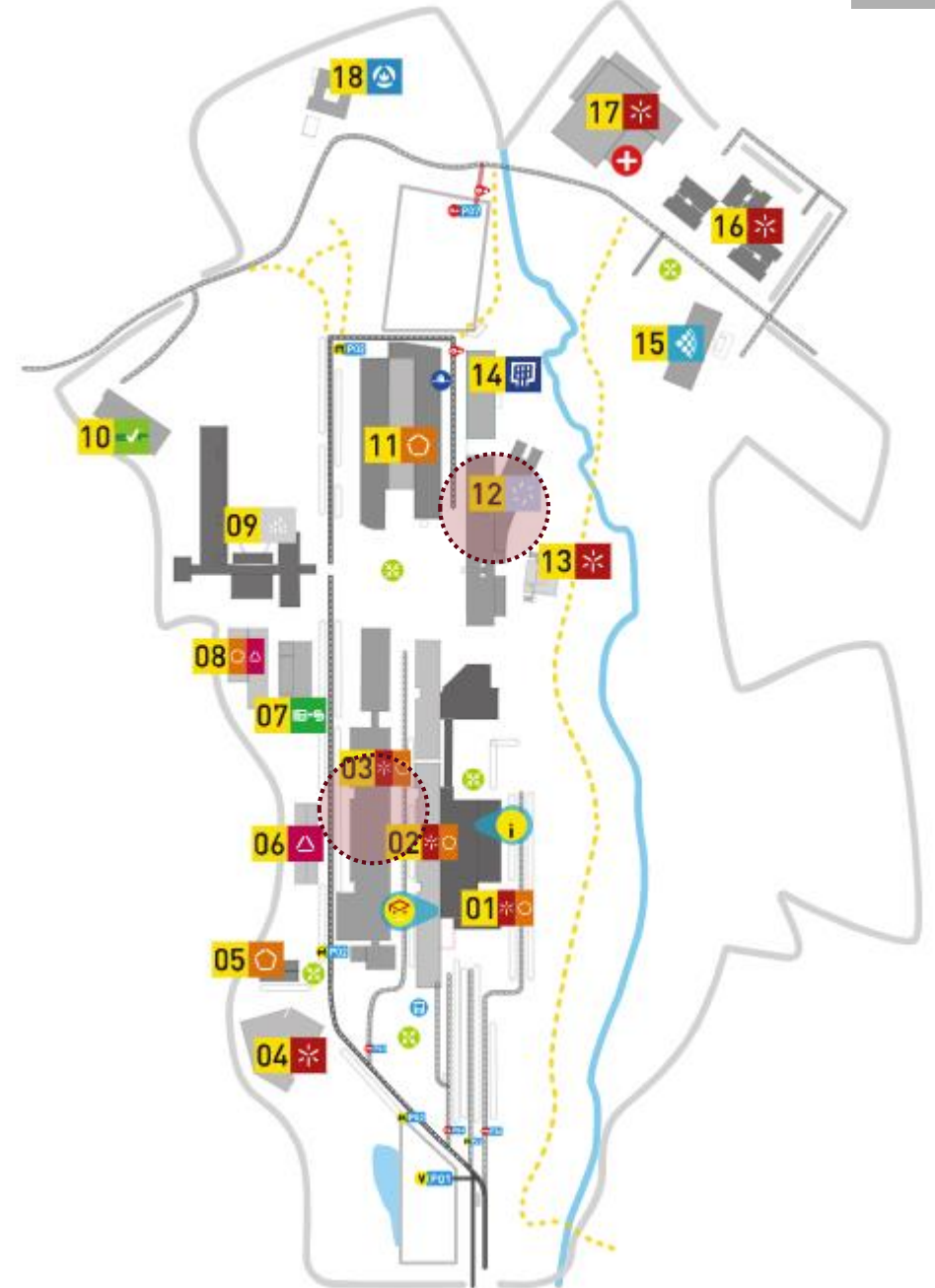






**USSAE** has facilities in both Campi of the University, in Gualtar (Braga) and in Azurém (Guimarães).

In the Campus of **Azurém** in the main building, Building 1 and in the building of the Sciences School, Building 12.





# Virtual space and e-Learning

# arQus

European University Alliance

## Some key numbers

+300 000  
students

+28 000  
professors

+19 000  
Administrative  
staff

+350  
Arqus  
personnel

+350  
Arqus  
mobilities



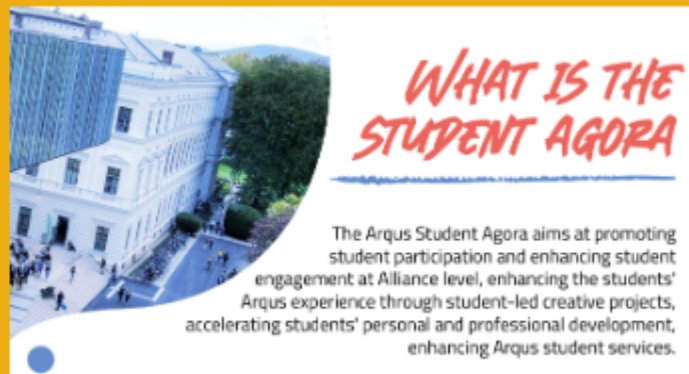
## ARQUS CAFÉ

<https://arqus-alliance.eu/action-lines/multilingualism/arqus-cafe/>



## STUDENTS UPDATES&CALLS

<https://arqus-alliance.eu/students/>



## ARQUS STUDENT AGORA

<https://arqus-alliance.eu/our-communities/arqus-student-agera/>



## IMPORTANT LAUNCHES

The Arqus Alumni Mentorship Programme is an online programme that connects Arqus alumni, regardless of their field of study or current profession, with current students and recent graduates to provide mentorship, career guidance, and networking opportunities.



The Arqus Alliance Ambassadors programme is an initiative led by the Arqus Student Agora and aims to create a network of student ambassadors of the Arqus Alliance member universities.







USSIC is an Unit that supplies Information Systems and Communications Services .

- Wi-fi network
- VPN Access
- Email
- ...

suporte@ussic.uminho.pt





At the USSIC **ServiceDesk** you can obtain technical support for configuring the equipment to:

- Access to the Wi-Fi network – Eduroam;
- Remote VPN Access.

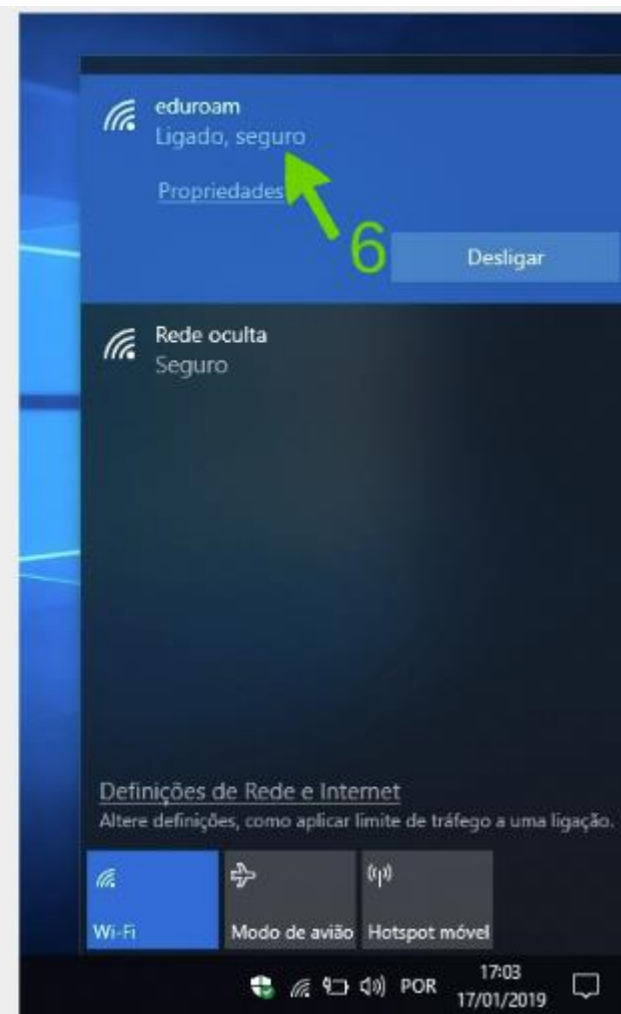
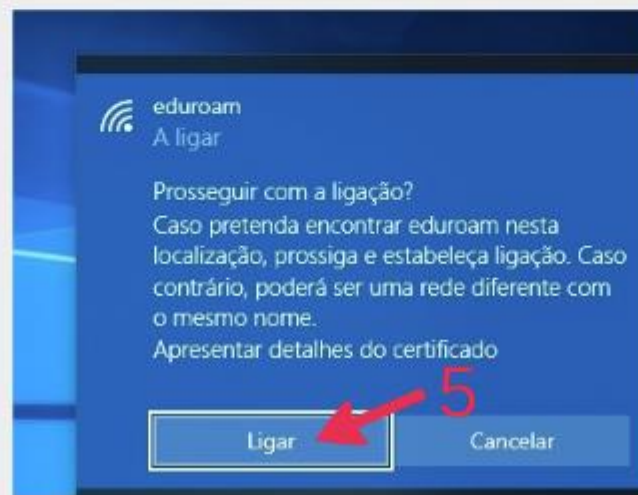
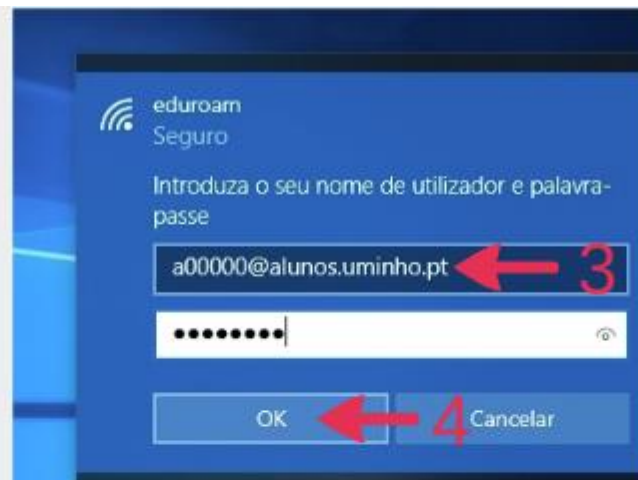
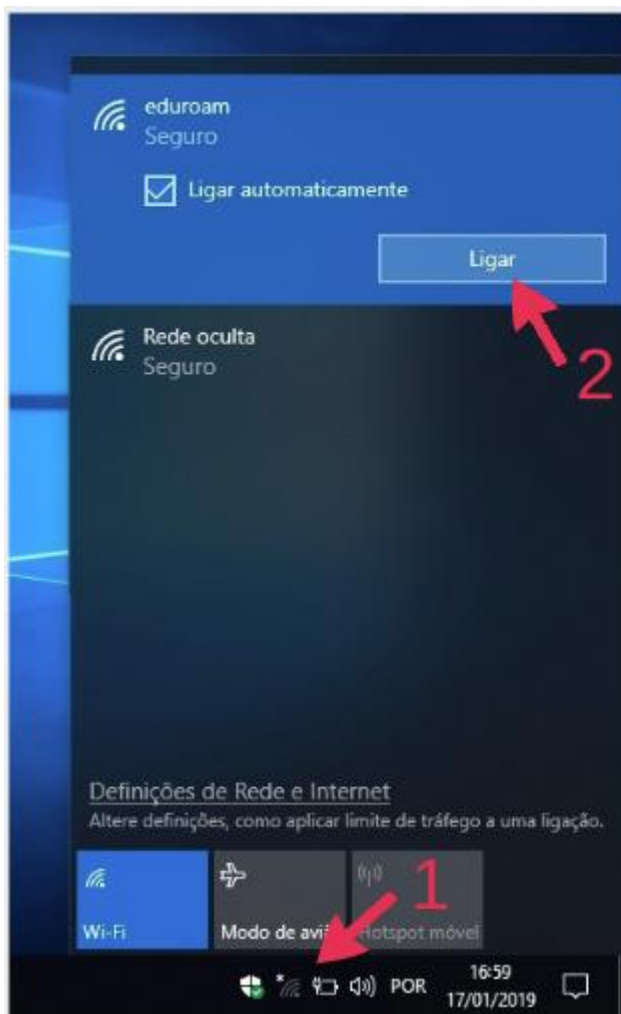
Presential assistance (on weekdays):

Braga and Guimarães  
09:30 AM – 12:00 PM

Service contacts:

Email: [servicedesk@ussic.uminho.pt](mailto:servicedesk@ussic.uminho.pt)

Phone: 253 601000





A close-up photograph of a vintage typewriter. A sheet of white paper is inserted into the carriage, and the words "Send a Mail" are printed on it in a classic typewriter font. The typewriter is dark green or black, and the keyboard is visible in the lower portion of the image.

Send a Mail

All UM students are offered an electronic mailbox (50GB), created automatically after the user's subscription, integrated on Office365.

Students can download for free the last version of Office through their email.

The electronic mail of the students is associated with their subscription number at UM. [e547@alunos.uminho.pt](mailto:e547@alunos.uminho.pt)

[suporte@ussic.uminho.pt](mailto:suporte@ussic.uminho.pt)



Software

- Office
- Tools & add-ins
- Skype for Business
- Phone & tablet

Office

Manage installs

Want to deactivate Office on one computer and install it on another? Go to [My account > Install status](#).

Install Office 365 ProPlus with the new 2016 apps [What happened to Office 2013?](#)

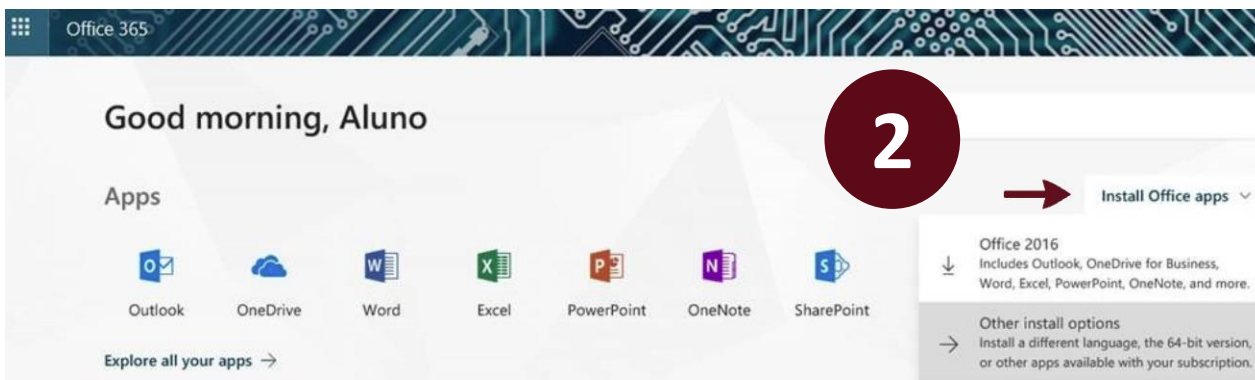
Note: Your admin has enabled First Release, so you get early access to the latest Office features. If you have feedback or problems, please contact your admin.



Language:  Version:

Don't see the language you want? Install one of the languages in the list above and then install a [language accessory pack](#). Additional languages and language accessory packs don't count against your install limit.

[Review system requirements](#)  
[Troubleshoot installation](#)



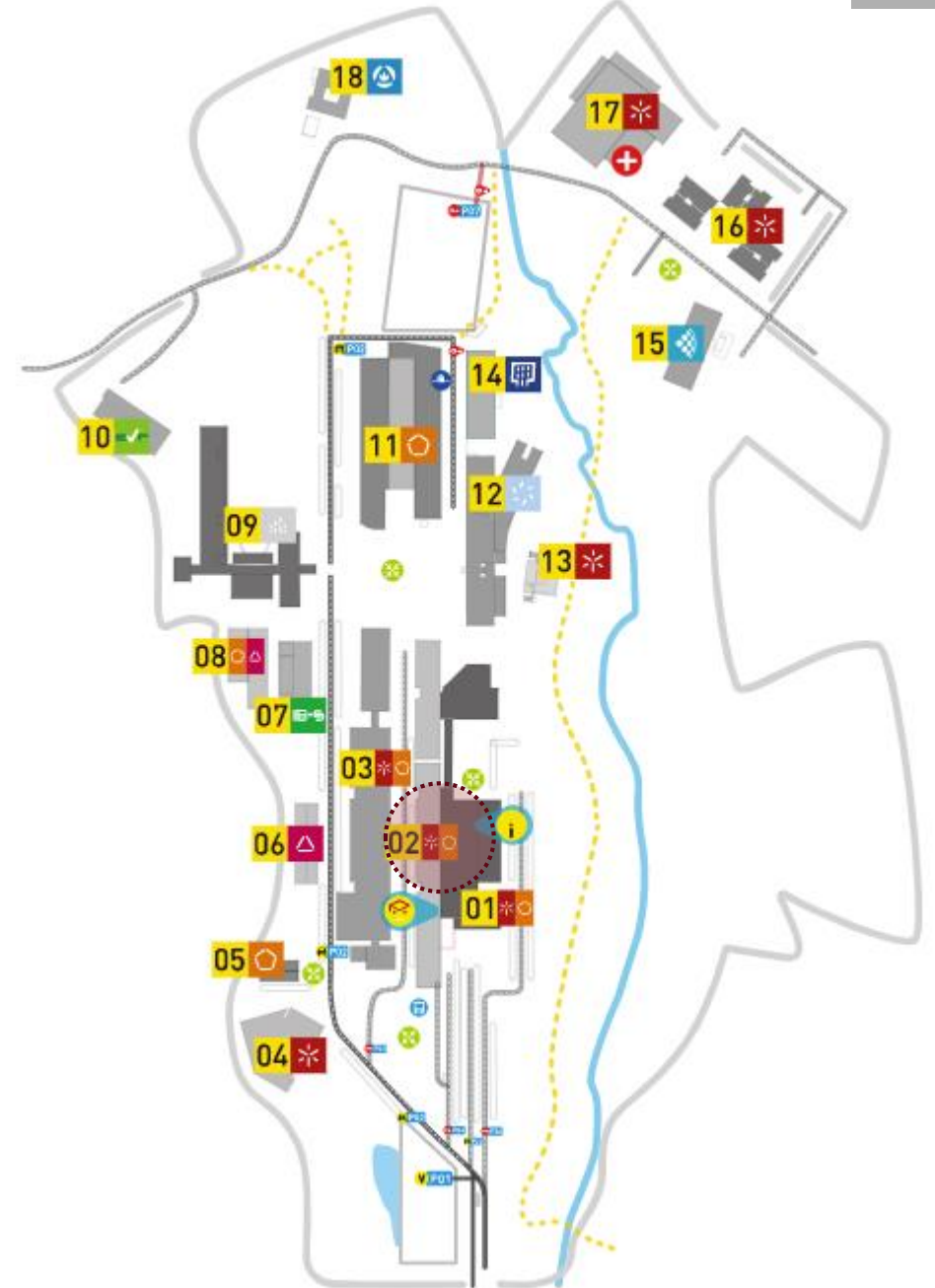






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In the Campus of **Azurém** in the main building, Building 1.





Modify password: <http://alunos.uminho.pt>



Email access: <http://mail.alunos.uminho.pt>



eLearning platform: <http://elearning.uminho.pt>



Wi-Fi Eduroam and VPN: <http://www.scom.uminho.pt>

**Obrigado !**



GOOD  
VIBES  
ONLY